

**Richard D. Daniels**

Formerly, EVP & CIO, Kaiser Permanente  
2019 CIO Hall of Fame from IDG

Richard Daniels is a talented leader who uses technology to make meaningful and critical contributions to big organizations on big issues. Built on deep experience and knowledge of technology and business, he enlists people to follow a vision and make it actionable. With a natural ability to connect heads and hearts in the journey, he makes everyone feel seen, heard, and valued. Dick is trusted to have the best interests of the company, employees, and customers at heart and deliver on commitments. With a strong moral compass, he is calm under pressure and acts with courage and grace under fire.

At Kaiser Permanente, one of America's leading healthcare providers and not-for-profit health plans, Dick most recently served as its EVP & CIO following roles as its SVP of Enterprise Shared Services and its SVP & Business Information Officer. Over his 12-year tenure, Dick developed vision and strategy that leveraged technology to deliver quality care, service, access, and affordability. He further oversaw the execution of a plan that leveraged technology in transforming the organization to a cybersecurity sensitive, digital world and institutionalized governance mechanisms that enabled saving \$1 billion.

Previously, as SVP & Divisional CIO of the Auto Finance Division of Capital One, Dick championed improvements in IT performance, customer service, and call centers including regulatory compliance. In addition, he was instrumental in the seamless acquisition and technology enhancement of two auto finance company acquisitions. Earlier, as SVP of Global Production Services and in other leadership roles at JPMorgan Chase, he led the transformation of decentralized regional teams into a single, global high performing organization. Dick began his career in manufacturing at Datapoint after managing data center operations while in the U.S. Air Force.

Dick's governance experience includes serving on the Audit & Finance Committees of Kaiser Permanente Board as management team member. Active in the community, he serves as Board Chair of Playworks and as Compensation Committee Chair on the Board of the Parkland Center for Clinical Innovation. Dick is a frequent speaker at conferences and author of articles in business and industry publications. In 2019, he was named to the CIO Hall of Fame by IDG. Dick holds a Bachelor of Arts and Applied Science (BAAS) in Business Management from Texas State University.

