



Sue LaVallee

Former Chief Diversity Officer
Equitable Life Insurance Company

Sue is an HR, financial, and operations leader with an impeccable record and experience leading large teams in complex, dynamic corporate environments. She has deep expertise in team building, human resource management, customer service, and contract administration. Susan excels at developing and executing operational strategies, spearheading change management, and employee engagement initiatives to drive top-and bottom-line growth, organizational excellence, and customer satisfaction. In addition, she has Board experience in corporate and non-profit sectors.

Sue is the former Head of Employee Experience and Chief Diversity Officer, at Equitable Life Insurance Company, a subsidiary of Equitable Holdings, with more than \$670B in assets under management. She was chosen to lead and refocus the company's diversity and inclusion efforts, with a directive to improve diversity representation metrics and strengthen a culture of inclusion for a workforce of 4,000. Over a two-year period, Sue and her team completed 20+ projects focused on inclusive leadership, talent development, and foundational programs that resulted in measurable improvements to key D&I metrics.

Previously, Sue served as Managing Director, Group Retirement Operations, at Equitable Life Insurance Company, where she headed a business supported by 365 employees with a \$50M budget. During this time, Sue led several transformations to drive efficiencies across the organization and align the delivery of services from areas including IT, distribution, marketing, and product. She drove operational efficiencies by cultivating a team mindset of continuous improvement and change management. Ensured compliance with regulatory entities such as SEC and FINRA through training, documentation, and written procedures. Earned the DALBAR Industry Financial Services Customer Service Award for five consecutive years.

In support of the Group Retirement business line, Sue was named CEO to open and establish a stand-alone subsidiary, which served as a full-service third-party administrator (TPA) for the administration of government plans under contract.

Sue lives in Baldwinsville, NY with her husband and dog. Her major hobbies are spending time with her five grandchildren, exercising and being at their vacation home on the Saint Lawrence River enjoying the fabulous sunsets!

